

**Section: General Billing Information****1.5 Health Information Designs**

The Mississippi Division of Medicaid requires prior authorization for reimbursement of pharmacy claims under certain circumstances. The prior authorization process is designed to encourage appropriate use of cost-effective pharmaceuticals for Medicaid beneficiaries.

DOM contracts with Health Information Designs, Inc. (HID) to provide prior authorization services. HID operates a call center in the Jackson area, and employs a clinical staff of pharmacists and nurses to review and process prior authorization requests from Mississippi Medicaid providers.

HID's website, www.hidmsmedicaid.com, provides access to prior authorization criteria and forms, as well as the current Mississippi Medicaid preferred drug list (PDL).

Health Information Designs may be contacted through the internet, by telephone, or by written correspondence. Telephone lines are staffed from 8:00 a.m. to 6:00 p.m., Monday through Friday, except holidays. Providers may use the contact information below to reach the office during regular business hours.

GENERAL CONTACT INFORMATION

HID Mailing Address
Health Information Designs, Inc. P. O. Box 320506 Flowood, MS 39232
Telephone and FAX Numbers
Telephone: 1-800-355-0486 Facsimile: 1-800-459-2135
Website Address
www.hidmsmedicaid.com
Email Address
pa_ms@hdinfo.com